

WCU Athletic Ticketing Policies for Students

Beginning this year, students must have a ticket to enter a Western Carolina University football, women's soccer, volleyball, men's and women's basketball, baseball and softball. These tickets have a unique barcode that is scanned upon entry to an event and cannot be duplicated. Student tickets are non-transferable.

ELIGIBILITY

- Enrolled Western Carolina University students who pay athletic fees as part of their tuition are eligible for one (1) free ticket for themselves to each home athletic event.
- Students have secure accounts and can manage the account, print the student ticket, purchase student paid guest tickets (4 per home game) while supplies last, track their attendance history, view their loyalty point total and cancel a ticket.
- For the 2008-09 athletic year, students who are enrolled and pay athletic fees are eligible. Tickets distributed may exceed the available seating for an event. Student ticketing is not limited as it is at other universities but is still a privilege. To insure this practice continues, students must sit in designated general admission seating areas (sections A, B, C and AA, BB, CC on the east side of the stadium for football) and adhere to all athletic venue policies and the University Student Code of Conduct.
- Student tickets are non-transferable. Students attempting to sell, buy or transfer complimentary student tickets will be referred to the Office of Student Judicial Affairs.

ONLINE TICKET DISTRIBUTION

- Students may access student tickets by going to catamountsports.com and following the links for tickets.
- Students login by using their student ID number and a unique password. (First time users sign in using "Guest" as password, and will then be asked to change it, so that it is unique to your account.)
- Students can sign-up to receive an automatic email reminder at the beginning of each ticket registration/claim period by selecting the "reminder email" button under the Student Status Information on the Student Information page of www.ticketreturn.com/WCU/.
- By registering for tickets, students consent to receive emails related to their ticket requests. Students can elect to stop receiving emails regarding additional athletic events by checking the "disable emails" button under their Student Status Information on the Student Information page. Students will then only receive emails pertaining to their ticket requests.
- Students can claim their ticket, purchase up to four (4) paid guest tickets for a selected home event while supplies last and print these tickets. Student tickets and paid guest tickets are not available until the week of that event. The schedule for claiming and purchasing guest tickets for football is listed below.

<u>Date</u>	<u>Opponent</u>	<u>Claim Period</u>
Aug. 28	Shorter	Aug. 21 – Aug. 28
Sept. 13	Liberty	Sept. 7 – Sept. 13
Oct. 4	Samford	Sept. 28 – Oct. 4
Oct. 25	Georgia Southern	Oct. 19 – Oct. 25
Nov. 1	Chattanooga	Oct. 26 – Nov. 1
Nov. 22	Appalachian State	Nov. 16 – Nov. 22

- In the event that a lottery is instituted to control student ticketing for any home events at EJ Whitmire Stadium, a two day registration period will precede the claim period with tickets being rewarded to those students who have accumulated the most loyalty points.
- There are NO refunds or exchanges for paid guest tickets.

LOYALTY POINTS

- Students accumulate loyalty points in a variety of ways. Attending home athletic events is the easiest way to build your point total. Students must have their ticket barcode scanned at the student entrance of the stadium for each game.
- For Football, student tickets and paid guest tickets must be claimed by 11:59pm the day before the game in order to receive loyalty points.
- This doesn't mean you can't attend the game, but you will need to pick up your ticket from the student entrance of the stadium the day of the game and will not receive any loyalty points. Paid guest tickets CAN NOT be purchased the day of the game. Your guest would have to pay full price for their ticket.
- Student tickets picked up at the Box Office the day of the game do not receive any loyalty points.
- For all athletic events, tickets can be claimed and printed up to the start time of the event.
- The student gates at EJ Whitmire Stadium close after halftime. You may still enter the game but no loyalty points will be awarded.
- The point system is as follows:

Attending Home Football Game	2 points (non-conference)
	1 point (SoCon opponent)
Attending Home Men's Basketball Game	2 points (non-conference)
	1 point (SoCon opponent)
Attending Home Women's Basketball Game	2 points
Attending Home Soccer Game	2 points
Attending Home Volleyball Match	2 points
Attending Home Softball Game	2 points
Attending Home Baseball Game	2 points
- Loyalty points cannot be carried over from year to year.

STUDENT ADMISSION

- Admission to Football, Soccer, Volleyball, Men's and Women's Basketball, Softball and Baseball requires students to present a valid student ticket and a valid WCU Cat Card student ID.
- Each student ticket has a printed barcode that is unique for that ticket and the name of the student.

- Student tickets are non-transferable and may not be duplicated, bought or sold to other students or non-students. In the event that a ticket is duplicated, only the first ticket through the gate will be admitted, all others will be denied entry.
- All student tickets and student paid guest tickets are for General Admission seating in the designated student sections for EJ Whitmire Stadium for Football games.
- The gates open for WCU Football games 90 minutes prior to kickoff and one hour prior to start time for all other athletic events.

VIOLATIONS OF THE STUDENT TICKET POLICY

- Violations of the student ticket distribution policy may be referred to the Office of Student Judicial Affairs or the WCU Campus Police if necessary.
- Violations that may result in the student being referred to the Office of Student Judicial Affairs include, but are not limited to:
 - Sale of student tickets
 - Duplicating or intentionally altering student tickets
 - Presenting a fake, replicated or altered WCU ID or the use of an WCU ID of another student.
 - Unauthorized access to the online student ticketing system
 - Attempting to access the personal account of another student
- Students in violation of the Student Ticketing Policy by the Office of Student Judicial Affairs will lose all accumulated Loyalty Points in addition to potential other penalties.