



## 2009-10 STUDENT TICKET DISTRIBUTION POLICY FOR MEN'S BASKETBALL HOME GAMES

### 1.0 ONLINE STUDENT TICKET DISTRIBUTION

- 1.1 Students register online at [www.uvashots.com](http://www.uvashots.com) for student tickets to regular season men's basketball home games. *[Online registration for the NCAA men's basketball tournament is determined on a game-by-game basis.]*
  - 1.1.1 Students login using their UVA computing ID (first characters before "@virginia.edu") and the password "Guest" the first time they sign in. Students will then change their password to a password of their choice.
  - 1.1.2 Currently enrolled, athletic-fee paying University of Virginia students are eligible to receive one (1) ticket each to men's basketball home games.
- 1.2 Students have secure, personal accounts from which to: (a) manage their account information, (b) track their attendance history, (c) view their Sabre Point total (*see 3.0 for details*), (d) print their ticket, and (e) cancel a previously claimed ticket.
- 1.3 Registration for each men's basketball home game is open for two (2) days. There is no advantage to being the first student to register, nor is there a disadvantage to being the last student to register.
- 1.4 When the number of students that register is fewer than the number of tickets available, all registered students receive email notification that (a) each student has been awarded a ticket and (b) how and by what deadline to claim their ticket.
  - 1.4.1 Students then have two (2) days to claim their ticket by printing the ticket.
  - 1.4.2 Following the two-day claim period for students who registered for tickets, additional students who desire to attend the game can claim any available tickets during the print-on-demand period up until tip-off on game day by printing out the ticket.
  - 1.4.3 Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket online no later than 12:00 Noon one day prior to gameday to avoid losing Sabre Points (*see 3.2 for details*).
- 1.5 If a greater number of students register for tickets than the number of tickets available, tickets will be assigned based on the number of Sabre Points each student has accumulated. (*see 2.0 for details*).

## **2.0 SABRE POINT DISTRIBUTION**

- 2.1** Students can earn Sabre Points by attending men's basketball games. Students can also earn additional Sabre Points by signing up for ['Hoo Crew](#) and attending [Orange Passport](#) games. Students who register for tickets have entries in the lottery equal to the number of Sabre Points earned by attending previous games (*see 3.0 for details*).
- 2.1.1** Therefore, students can increase the opportunity to obtain tickets to future games by attending games throughout the men's basketball season, as well as other University of Virginia athletics events.
- 2.2** Students who are awarded tickets receive email notification regarding how and by what deadline to claim their tickets.
- 2.2.1** Students then have two (2) days to claim their ticket by printing the ticket.
- 2.2.1.1** Tickets that are awarded but not claimed within two days revert back to the Virginia Athletic Ticket Office and are awarded to students on the waiting list (*see 2.3 for details*).
- 2.3** Students who are not awarded tickets receive email notification that they have been placed on the waiting list.
- 2.3.1** If tickets go unclaimed or are claimed and returned, a second distribution occurs among registrants on the waiting list in straight Sabre Point order, with students again receiving email notification regarding how and by what deadline to claim their tickets.
- 2.3.2** Students then have one (1) day to claim their tickets by printing the ticket.
- 2.4** Following the second, one-day claim period, additional students who desire to attend the game can claim any available tickets during the print-on-demand period up until tip-off on gameday by printing out the ticket .
- 2.5** Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket online no later than 12:00 Noon one day prior to gameday to avoid losing Sabre Points (*see 3.2 for details*).

## **3.0 SABRE POINTS AWARDED FOR ATTENDANCE AT HOME MEN'S BASKETBALL GAMES AND OTHER ATHLETICS EVENTS**

- 3.1** Sabre Points are awarded based on attendance at home games, which is tracked via handheld scanners at the student entrance at John Paul Jones Arena. Students can also earn additional Sabre Points by signing up for ['Hoo Crew](#) and attending [Orange Passport](#) games.
- 3.1.1** A student's total number of Sabre Points can never fall below zero (0).
- 3.1.2** Zero (0) Sabre Points are earned simply for registering for a student ticket or claiming a student ticket that has been awarded.
- 3.1.2.1** Attendance is required to earn Sabre Points at men's basketball games. Students must have their tickets scanned at the student entry gates at John Paul Jones Arena to earn Sabre points for attending a men's basketball game. Ticket scanning is available through the end of each game's halftime.
- 3.2** Ticket Cancellation and No-Show Policy. Students who claim a ticket but later decide not to attend the game for whatever reason must cancel their ticket online no later than 12:00 Noon one day prior to gameday to avoid losing Sabre Points.

- 3.2.1 One (1) Sabre Point is deducted if a student claims a ticket but (a) does not attend the game and (b) cancels before tip-off on gameday, but after the ticket cancellation deadline of 12:00 Noon one day prior to gameday.
- 3.2.2 Two (2) Sabre Points are deducted if a student claims a ticket but (a) does not attend the game and (b) does not cancel the ticket prior to tip-off on gameday.
- 3.3 Sabre Points are not retained from one academic year to the next. All student accounts begin each academic year with Zero (0) Sabre Points.

#### 4.0 STUDENT ADMISSION TO MEN'S BASKETBALL HOME GAMES

- 4.1 Basic Requirements: admission to all men's basketball home games requires that students present: a) their valid student ticket and (b) their valid, University of Virginia Student ID.
  - 4.1.1 Each student ticket has printed on it (a) a unique barcode (1 of 30,000,000 per game), (b) the student's name, and (c) the assigned entry group for that ticket. (*see 4.2 for details*).
  - 4.1.1 Student tickets are non-transferable. Students cannot buy, sell, or transfer student tickets to other students, non-students, or any other person. This is designed to eliminate the scalping of student tickets.
    - 4.1.1.1 Student A cannot gain admission using the student ticket of Student B.
    - 4.1.1.2 Student A cannot gain admission using the University of Virginia Student ID of Student B.
    - 4.1.1.3 In the event that a student ticket is duplicated, only the first ticket (barcode) scanned at the student gate will be admitted -- all duplicated tickets will be denied admission. Therefore, it is in students' own interest not to duplicate their tickets.
- 4.2 Students will be assigned to entry groups based on the number of Sabre points they have accumulated. Students with the most Sabre points will be assigned entry in the first entry group, students with the second most spirit points will be assigned entry in the second entry group, etc...Student entry to men's basketball games will utilize a timed entry system consisting of ten entry groups of equal number as follows:

**Group 1 at 90 minutes before tip-off**  
**Group 2 at 85 minutes before tip-off**  
**Group 3 at 80 minutes before tip-off**  
**Group 4 at 75 minutes before tip-off**  
**Group 5 at 70 minutes before tip-off**  
**Group 6 at 65 minutes before tip-off**  
**Group 7 at 60 minutes before tip-off**  
**Group 8 at 55 minutes before tip-off**  
**Group 9 at 50 minutes before tip-off**  
**Group 10 at 45 minutes before tip-off**

- 4.3 All student tickets for men's basketball are general admission seating. This enables students to sit with friends and select their preferred seat location within the student sections at John Paul Jones Arena.
- 4.4 Students must retain their ticket throughout the game for access to the student seating

areas.

**4.5** The student gate of John Paul Jones Arena opens 90 minutes prior to tip-off.

**4.6** The student seating areas in the John Paul Jones Arena are reserved for Virginia students holding valid student tickets to a particular men's basketball game.

## **5.0 STUDENT GUEST TICKETS**

**5.1.1** Men's Basketball: Student Guest tickets are available for games via SHOTS when student tickets are available during the On Demand phase. A maximum of 3 Student Guest tickets may be purchased, providing the opportunity to sit in any student section (subject to seating availability).

**5.1.2** Football: Student Guest tickets are available for all home games via SHOTS. For high interest games (such as with Virginia Tech), a lottery may be used to determine which students will receive the opportunity to purchase a Student Guest ticket. s

**5.2** Tickets available to the general public can be purchased through the Virginia Athletics Ticket Office (800-542-UVA1 or VirginiaSports.com). All tickets sold to the general public are reserved seat tickets and do not have access to student seating areas.

## **6.0 STUDENT TICKET ALLOTMENTS**

**6.1** The per game allotment of student tickets among the University of Virginia student body is provided to all full-fee paying students.

**6.2** Students can check their enrollment status with the Office of the Registrar in Carruthers Hall from 8:30 AM to 5:30 PM, Monday through Friday.

## **7.0 VIOLATIONS OF THE STUDENT TICKET DISTRIBUTION POLICY**

**7.1** Students who violate provisions of the student ticket distribution policy will be referred to the Judiciary and/or Honor Committees, when necessary, to the University of Virginia Police Department.

**7.1.1** Violations that will result in referrals include, but are not limited to:

**7.1.1.1** The sale or attempted sale of student tickets.

**7.1.1.2** The duplication, replication, or alternation of student tickets.

**7.1.1.3** The presentation of a false, duplicated, replicated, or altered University of Virginia Student ID, or the University of Virginia Student ID of another student, at the student entry gate or the Virginia Athletic Ticket Office.

**7.1.1.4** Attempting to enter a "sold out" men's basketball home game in an Entry Group earlier than assigned.

**7.1.1.5** Gaining or attempting to gain unauthorized access to the online student ticket distribution system or the personal account of another student.

**7.2** Students found "responsible" for violations of the student ticket distribution policy by the Judiciary and/or Honor Committees or convicted of a criminal act related to the student ticket distribution policy, faces the loss of all accumulated Sabre Points for men's basketball, in addition to other penalties.