

Students with a Disability Seating Policy and Procedure:

If a student needs a handicap accessible seat and/or parking pass for a home football game the following steps need to be taken.

1. The student must enter the normal on-line student ticketing system lottery (Please see on-line ticket schedule for dates and times for registration and claim periods).
2. If and when a student wins a ticket through the on-line process they must claim and print their ticket.
3. Once the ticket is printed, the student may contact the NC State Ticket Office with regards to exchanging their student ticket for an accessible ticket. If the student does not need accessible parking the ticket swap out may be done at any point after the student ticket is claimed through the on-line system.
4. However, if the student also needs an accessible parking pass, the student needs to claim a parking pass through the student parking distribution on-campus (Please see parking distribution schedule for dates and times). Once a parking pass is claimed, the student may contact the NC State Ticket Office to swap out the ticket and the parking pass.
5. To contact the NC State Ticket Office a student may call 919-865-1510 or come to the office located at 5400 Trinity Road, Suite 407.

** Please note:

- **NO Exceptions** will be made to this policy with regards to a student not having to go through the on-line ticketing process and on-campus parking distribution. If these steps are not met, a student will not be granted an accessible ticket or parking pass.
- With regards to basketball tickets, a student will be given accessible seating in the same area in which they won their original ticket. For example, if a student won a ticket in an upper level section, they will receive an accessible seat in the upper level. A seat will not be moved from one level of the arena to another level (e.g. An upper level seat moved to a floor seat).

