



### **How do I sign-in to reserve my ticket?**

You will sign-in to <http://www.ticketreturn.com/nccu> using your Student ID# (820xxxxxx) as your user ID and "nccueagles" as your password (unless you have previously changed your password).

### **Is there a charge for the student ticket?**

No. Admission is still free to most athletic events for North Carolina Central University students however there are some games in which a limited amount of free admission tickets will be granted during a lottery process. In order to gain entry for a Football, Men's or Women's Basketball game or Baseball game, you will need a ticket. It's easy to do and you can print it off in your dorm room, your apartment, or any computer lab on campus.

### **How secure is the website?**

TicketReturn.com is extremely secure. The NCCU Ticket Office uses the same system to handle season tickets holders and non-student ticketing needs every day. Neither TicketReturn.com nor the NCCU Ticket Office store credit card numbers and all transactions are encrypted.

### **What happens if I give someone my ID or ticket?**

Students who violate provisions of the student ticket distribution policy will be referred to the Student Affairs Judicial Office and, when necessary, to the Department of Public Safety (NCCU Police).

Violations that will result in referrals include, but are not limited to:

- The sale or attempted sale of student tickets.
- The duplication, replication, or alteration of student tickets.
- The presentation of a false, duplicated, replicated, or altered NCCU Student ID, or the NCCU Student ID of another student, at the student entry gate or elsewhere in O'Kelly–Riddick Stadium or McDougald–McLendon Arena.
- Gaining or attempting to gain unauthorized access to the online student ticket distribution system or the Personal account of another student.
- Violations of stadium rules.

Students found "responsible" for violations of the student ticket distribution policy by the Student Affairs Judicial Office or convicted of a criminal act related to the student ticket distribution policy, face the loss of all accumulated Loyalty Points in football, in addition to other penalties.

### **Do I have to have my Eagle Card even if I print out my ticket at home?**

Yes, your Eagle Card must accompany your ticket in order to gain admittance into the venue. You will not be allowed to use a student ticket if you do not have your student ID.

### **Where the student entrance and what do I bring with me?**

The student entrance for O'Kelly–Riddick Stadium is at Gate 8 which is located in between the Student Services and Taylor Education Buildings at the top of the "Jesus" Steps.

The student entrance for McDougald–McLendon Arena is located on the lower level of the building.

For all other Eagle sports, you will enter through the main gate of the facility in which the event is hosted. You MUST bring your valid Eagle Card to all events.

### **Are other Universities using this student ticketing system?**

Yes. Student ticketing is being adopted by most of the major universities in the country. To name a few that use the same system we use: Maryland, Pittsburgh, Charlotte, Georgia Tech, NC State, West Virginia, South Carolina, William & Mary, and others.

### **How can I find more information about student ticketing?**

For more student ticketing information, visit the Official Ticketing Site of North Carolina Central Students at [www.ticketreturn.com/NCCU](http://www.ticketreturn.com/NCCU), call 919-530-5170, or email [ticketoffice@nccu.edu](mailto:ticketoffice@nccu.edu).