

Charlotte 49ers Student Online Ticket Distribution FAQs

Send your questions to niner@uncc.edu.

Why do I have to get my football, men's basketball and/or baseball ticket online?

The online procedure helps to distribute tickets to events with high student demand relative to available seating thus giving the student population an equal opportunity to secure a ticket. Additionally, the measurement of actual ticket demand and usage will help to identify future ticket needs for athletic events.

How do I get my ticket?

For the opportunity to obtain a ticket, visit <https://ticketreturn.com/49ers> during the specified timeframe for each game. You will need to complete the REQUEST, CLAIM and PRINT phases. A schedule can be found at that site.

FOOTBALL - You MUST follow the 3 phases of online student ticketing:

- 1) **Request** your ticket (opens approx. 6 days before each game)
- 2) If awarded, **Claim** your ticket (48 hours after your request)
- 3) If awarded, **Print** your ticket (immediately after claiming ticket)

This is the best opportunity to acquire a student ticket for football. Visit <http://ticketreturn.com/49ers> for more details.

MEN'S BASKETBALL - Follow the 3 phases of online student ticketing:

- 1) **Request** your ticket (opens approx. 5 days before each game)
- 2) If awarded, **Claim** your ticket (48 hours after your request)
- 3) If awarded, **Print** your ticket (immediately after claiming ticket)

Note: if you forget to request & claim your ticket, you can sign-in to print a Door 3 ticket up until tip-off or bring your Student ID to Door 3 of the student entrance (tickets based on availability). Tickets picked up at the student entrance will not be awarded a loyalty point. For questions, call 704-687-4949.

BASEBALL - Simply reserve and print your ticket for entry at the stadium which will provide a Niner Nation Loyalty Point. Also, be sure to bring your student ID as it is required with your ticket. Student tickets may be available at the stadium ticket office by presenting ID; however a loyalty point will not be awarded through this method.

For the following sports, simply present your University Student ID at the respective venue's ticket office beginning 1 hour before the start of the game:

MEN'S & WOMEN'S SOCCER at Transamerica Field

VOLLEYBALL & WOMEN'S BASKETBALL in Halton Arena

How do I sign-in to request, claim and print my ticket?

You will sign-in to www.ticketreturn.com/49ers using your student ID# (80 ____) as your user ID and 'guest' as your password, unless you have already changed previously.

When will I know to request a ticket for each game?

When registering online to set-up your account you can select for the system to email you when the request period has begun. If you have already registered, click on the Student Information link on the website when logged in and select for email messages to be sent and make sure the email address is correct. You will have 48 hours (unless indicated otherwise) to request your ticket and the time of your request does not affect your entry time.

When/How will I know if I have been awarded a ticket?

If you have selected to receive emails, an email notification will be sent after the request period indicating you have been awarded a ticket or not. If awarded, you must sign-in and Claim your ticket by a deadline or it will be released back to the system.

Can I bring a friend who isn't a student at Charlotte?

All persons entering an athletic event must have a valid ticket. For football, if student tickets remain in the system after the Claim period, a limited number of guest tickets may be activated for purchase by students. This is known as the On Demand phase/period. Simply check back after the claim period each week to see if guest tickets are available. For men's basketball, guest tickets can be requested during the REQUEST phase and paid during the CLAIM phase. Tickets are based on availability and limits may apply.

Where do I park for football games?

For all football, you will need to obtain a game day parking permit online each game week to park in the student lots. For all parking policies, please visit the Parking and Transportation Services website at <https://pats.uncc.edu/football-parking>

Where is the student entrance and what do I bring with me?

The student entrance for Richardson Stadium is at Gates 4 & 5 near the football practice fields. The student entrance for Halton Arena is located on the northeast side of Halton Arena adjacent to the Miltimore-Wallis Athletic Training and Academic Center (ATAC). You **MUST** bring your 49er Student ID and printed ticket.

Why GA (general admission) seating?

GA seating allows students the opportunity to sit with friends and select available seats at entry. This not only allows people to sit together, but also to fill all of the seats ensuring a great atmosphere.

What if I don't get a football ticket in advance?

All athletic venues have a limited seating capacity for both the general public and student seating areas. If you are unable to obtain a football ticket through the online process, there will be alternative viewing options on television at the Student Union. Other options will be presented and student should stay tuned to promotions on campus from Student Affairs. Additionally a stand-by line may be implemented at Richardson Stadium, but does not guarantee entry.

How can I find more student ticketing information?

For more student ticketing & loyalty point policies visit the Official Ticketing Site of Charlotte 49ers Students at www.ticketreturn.com/49ers, call 704-687-4949 or email niner@uncc.edu.

How can I help or give input on student ticketing?

You can always call 704-687-4949 or email niner@uncc.edu. Additionally, if you are interested in helping to identify the needs of students and assist with promoting the ticketing policies, consider joining the Student Ticketing Committee. This partnership between students and the athletic department provides a channel of communication to gain feedback, provide creative ideas and improve Niner Nation. If interested, call 704-687-4949 or email niner@uncc.edu.